

# In Store Services

**Minimum labor charge \$25**

Minimum fee charged to solve an issue at the counter. 10 min max

**Advanced diagnostic \$49**

Computer checked in for evaluation of problem, usually hardware related. May include RAM test, Hard Drive Test, Video Stress Test, CPU Stress Test, Visual Inspection of motherboard

**Component installation \$35**

Power Supply, Hard Drives, Video Card, Add in Cards, external devices, Printers, Router configuration, Memory not purchased from DK.

**Secure drive format \$29**

DOD (Department of Defense) approved format. Certificate provided.

**Reset/recover password \$49**

Operating System and Bios. Service may not be available on all software/hardware. Please Ask.

## Laptop Repair

**Laptop diagnostic \$59**

For LCD, power jack, or part replacement

**Laptop screen replacement\* \$149**

Parts + Labor.

**Laptop keyboard replacement\* \$69**

Parts + Labor.

**Laptop power jack plug\* \$79**

Parts + Labor.

**Laptop power jack soldered\* \$149**

Parts + Labor. 1 Week Service time.

\* Some models vary in price. price will be quoted before work is performed.

**Malware and virus removal \$79**

spyware/malware/adware removal from your PC. Includes windows updates. Disclaimer: data and/or the operating system may require reload.

**Operating System reload \$79**

Reinstall operating system with all updates and drivers. Requires valid product key. Windows 10 + MACOS only. Windows 7 or < will incur additional time. please ask.

## Data Transfer

**Windows reload with data \$139**

Includes transfer of 20GB of user data  
Includes installation of 2 programs  
Email configuration, Favorites from browser

**Data transfer with new PC \$79**

New or refurbished purchased from DK. 20GB Limit. Includes installation of 2 programs  
Email configuration, Favorites from browser.

**Device to device data transfer \$99**

Up to 4 users, under 20GB, between computers and/or devices.

**Hard Drive Cloning \$59**

Incldues labor for physical installation of new drive.

## Data Recovery

**Hard drive data recovery**

Recovery attempt from a hard drive that is not responding.  
**\$99 - \$199**

**Recovery from deletion**

Recovery attempt from a deleted files and or partition.  
Up to 200GB **\$199**

**USB drive + memory card**

Recovery attempt from USB Flash Drives and SD Cards  
3 Files **\$49** Up to 32GB **\$99**

# On site and Remote Home Services



**Pick Up and Drop off \$49 - \$69**

Pick of and return of PC. Price based on distance. Includes connecting/ disconnecting wires.

**Remote Service 8AM-6PM**

15 min. minimum, 15 min. increments  
Call to schedule. Some services require computer to be brought in store.

**\$99/hour**

**On-site service 8AM-6PM \$99/hour**

30 min. minimum, 30 min. increments.