



# In Store Services

**Minimum labor charge \$20**

Minimum fee charged to solve a problem at the counter. 10-15 min max

**Advanced diagnostic \$49**

Computer checked in for evaluation of problem, usually hardware related. May include RAM test, Hard Drive Test, Video Stress Test,CPU Stress Test, Visual Inspection of motherboard

**Expedited Service \$49**

Next business day service. Subject to availability.

**Component installation \$29**

Power Supply, Hard Drives,DVD Drives, Video Card, Add in Cards, external devices, Printers, Memory not purchased from DK.

**Software installation \$15**

Includes installation of two software titles with valid product keys or serial numbers.

**Secure drive format \$20**

DOD (Department of Defense) approved format. Certificate provided.

**Reset/recover password \$49**

Operating System and Bios. Service may not be available on all software/hardware. Please Ask.

## Laptop Repair

**Laptop diagnostic \$59**

For LCD, power jack, or part replacement

**Laptop screen replacement\* \$149**

Parts + Labor.

**Laptop keyboard replacement\* \$69**

Parts + Labor.

**Laptop power jack plug\* \$69**

Parts + Labor.

**Laptop power jack soldered\* \$149**

\* Some models vary in price. price will be quoted before work is performed.

**Malware and virus removal \$99**

spyware/malware/adware removal from your PC. Includes windows updates. Disclaimer: data and/or the operating system may require reload.

**Windows reload \$99**

Reinstall operating system with all updates and drivers. Requires valid product key.

**Router configuration \$29**

Set up of router including admin p/w, network name, wi-fi p/w.

## Data Transfer

**Windows reload with data transfer \$149**

Includes transfer of 20GB of user data.

**Data transfer with new PC \$59**

New or refurbished purchased from DK. 20GB Limit.

**Device to device data transfer \$99**

Up to 4 users, under 20GB, between computers and/or devices.

**Hard Drive Cloning \$59**

Includes mechanical and SSD drives.

## Data Recovery

**Hard drive data recovery**

Recovery attempt from a hard drive that is not responding.

Up to 20GB **\$99** Up to 200GB **\$199**

**Recovery from deletion**

Recovery attempt from a deleted files and or partition .

Up to 200GB **\$199**

**USB drive + memory card**

Recovery attempt from USB Flash Drives and SD Cards

100MB or 3 Files **\$29** Up to 20GB **\$79**

**Encrypted file recovery**

Service may not be available on all variations of encryption.

Up to 500GB **\$299**



## On site and Remote Home Services

**Pick Up and Drop off Service \$49-\$59-\$69**

Pick of and return of PC. Price based on distance.

Includes connecting/ disconnecting wires.

**Remote Service 8AM-6PM \$99/hour**

15 min. minimum, 15 min. increments

Call to schedule. Some services require computer to be brought in store.

**On-site service 8AM-6PM \$99/hour**

30 min. minimum, 30 min. increments.