



## In Store Services

Minimum labor charge **\$20**

Minimum fee charged to solve a problem at the counter. 10-15 min max

Advanced diagnostic **\$49**

Computer checked in for evaluation of problem, usually hardware related. May include RAM test, Hard Drive Test, Video Stress Test,CPU Stress Test, Visual Inspection of motherboard

Expedited Service **\$49**

Next business day service. Subject to availability.

Component installation **\$29**

Power Supply, Hard Drives,DVD Drives, Video Card, Add in Cards, external devices, Printers, Memory not purchased from DK.

Software installation **\$15**

Includes installation of two software titles with valid product keys or serial numbers.

Secure drive format **\$20**

DOD (Department of Defense) approved format. Certificate provided.

Reset/recover password **\$49**

Operating System and Bios. Service may not be available on all software/hardware. Please Ask.

## Laptop Repair

Laptop diagnostic **\$59**

For LCD, power jack, or part replacement

Laptop screen replacement\* **\$149**

Parts + Labor.

Laptop keyboard replacement\* **\$69**

Parts + Labor.

Laptop power jack plug\* **\$69**

Parts + Labor.

Laptop power jack soldered\* **\$149**

\* Some models vary in price. price will be quoted before work is performed.

Malware and virus removal **\$99**

spyware/malware/adware removal from your PC. Includes windows updates. Disclaimer: data and/or the operating system may require reload.

Windows reload **\$99**

Reinstall operating system with all updates and drivers. Requires valid product key.

Router configuration **\$29**

Set up of router including admin p/w, network name, wi-fi p/w.

## Data Transfer

Windows reload with data transfer **\$149**

Includes transfer of 20GB of user data.

Data transfer with new PC **\$59**

New or refurbished purchased from DK. 20GB Limit.

Device to device data transfer **\$99**

Up to 4 users, under 20GB, between computers and/or devices.

Hard Drive Cloning **\$59**

Includes mechanical and SSD drives.

## Data Recovery

Hard drive data recovery

Recovery attempt from a hard drive that is not responding.

Up to 20GB **\$99** Up to 200GB **\$199**

Recovery from deletion

Recovery attempt from a deleted files and or partition .

Up to 200GB **\$199**

USB drive + memory card

Recovery attempt from USB Flash Drives and SD Cards

100MB or 3 Files **\$29** Up to 20GB **\$79**

Encrypted file recovery

Service may not be available on all variations of encryption.

Up to 500GB **\$299**



## On site and Remote Home Services

Pick Up and Drop off Service **\$49-\$59-\$69**

Pick of and return of PC. Price based on distance.

Includes connecting/ disconnecting wires.

Trip Charge **\$49-\$59-\$69**

Includes first 15 min. of Service

On-site service 8AM-6PM **\$99/hour**

30 min. minimum, 30 min. increments.

Remote Service 8AM-6PM **\$99/hour**

15 min. minimum, 15 min. increments

Call to schedule. Some services require computer to be brought in store.

Remote Service 6PM-8AM **\$169/hour**

Emergency service. 1 hr. minimum.

On-site service 6PM-8AM **\$189/hour**

1 hr. minimum, 15 min. increments after 1st hour